



Shropshire Council
Legal and Democratic Services
Shirehall
Abbey Foregate
Shrewsbury
SY2 6ND

Date: 15 July 2016

**Committee:
Health and Adult Social Care Scrutiny Committee**

Date: Monday, 25 July 2016

Time: 10.00 am

Venue: Shrewsbury Room, Shirehall, Abbey Foregate, Shrewsbury, Shropshire, SY2 6ND

You are requested to attend the above meeting.
The Agenda is attached

Claire Porter
Head of Legal and Democratic Services (Monitoring Officer)

Members of Health and Adult Social Care Scrutiny Committee

Gerald Dakin (Chairman)

Tracey Huffer

Madge Shineton (Vice Chairman)

Heather Kidd

Peter Adams

Pamela Moseley

John Cadwallader

Peggy Mullock

David Evans

Peter Nutting

Your Committee Officer is:

Amanda Holyoak Committee Officer

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AGENDA

1 Apologies for Absence and Substitutions

2 Declaration of Interests

Members are reminded that they must not participate in the discussion or voting on any matter in which they have a Disclosable Pecuniary Interest and should leave the room prior to the commencement of the debate.

3 Minutes of the Last Meeting

To confirm the minutes of the meeting held on 6 June 2016 as a correct record –
TO FOLLOW

4 Public Question Time

To receive any public questions or petitions from the public, notice of which has been given in accordance with Procedure Rule 14. Deadline for notification is 5.00 pm on Wednesday 20 June 2016.

5 Member Questions

To receive any questions of which Members of the Council have given notice. Deadline for notification is 5.00 pm on Wednesday 20 July 2016.

6 West Midlands Ambulance Service Performance

- To receive an update on progress with the four strands of work to improve the service discussed at the 21 March 2016 meeting.
- To receive the ambulance response times for Shropshire

7 Integrated Community Services

To receive an update presentation from Director of Adult Services, this will include details of brokerage. Presentation to follow, marked: 7

8 Appointment of Members to Joint Health Overview and Scrutiny Committee

To appoint 3 Members (2 Conservatives and 1 Liberal Democrat) and 3 Co-opted Members to serve on the Joint Health Overview & Scrutiny Committee 2016 – 2017.

- Cllrs Gerald Dakin, John Cadwallader and Heather Kidd.
- Co-opted Members – David Beechey, Ian Hulme and Mandy Thorn.

9 Quality Account Responses (Pages 1 - 4)

To receive responses to NHS Trust Quality Accounts made by representatives of the Committee:

Shrewsbury and Telford Hospital NHS Trust and Shropshire Community Health NHS Trust

10 Work Programme (Pages 5 - 6)

To consider proposals for the Committee's Work Programme, attached marked: 10

The Cabinet Forward Plan is available from:
<http://shropshire.gov.uk/committee-services/mgListPlans.aspx?RPId=130&RD=0>

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Statement from the Health and Adult Social Care Scrutiny Committee, Shropshire Council on the Draft Quality Account 2015/16 for the Shrewsbury & Telford Hospital NHS Trust (SaTH)

Members noted that the Quality Account document that they had received had since been amended.

Members were satisfied with the contents of the Quality Account document, feeling that it was 'upbeat' and that previously raised comments had been taken on board.

Members were pleased with performance in 2015 – 2016 and particularly commended achievements related to:

- Improvement of sepsis screening and identification within emergency departments by 25%.
- Swan Memory Boxes.
- Improvements made to mortuary facilities.
- Implementation of dementia friendly environments in some wards and the plan to expand this further.
- Reduction in both the number of falls and the level of harm caused to patients.
- Pressure ulcer prevention.
- Mortality rates maintained and consistently better than peer comparators.

In relation to falls, Members were pleased that the number of falls in 2015/16 had decreased by 6.5% and showed a 16% decrease in the number of reportable falls since monitoring began in 2011/12. The reduction of the level of harm caused to patients had also decreased by 42% and Members were interested to hear of the many initiatives that had been implemented (e.g. slippers with grips on, non-slip stockings and 'bay watch' on Ward 28).

Members were happy with the three Quality Priorities for Improvement set by the Trust for 2016 – 2017, along with the priorities within the Virginia Mason Institute Transformation Programme. In terms of Priority 2 'Developing our culture of openness', Members asked if the data for both 2013 and 2015 was available for inclusion within the comparison table. In terms of Priority 3 'Improving Nutrition and Hydration care for our patients', Members were pleased that one of the areas earmarked for improvement was the monitoring of fluid balance via standardised fluid measurement, underpinned by a fluid management policy, procedure, education and training.

Members welcomed the improvement in screening and recognition of sepsis as part of the Virginia Mason Institute Transformation Programme which they acknowledged was vital to ensure timely and effective treatment.

In terms of the audit of delayed transfers of care carried out by Deloitte, Members commented that they would like a future report on how effective the recommendations were towards alleviating the concerns.

Members stated that some of the diagrams and tables were difficult to read / understand and asked if these could be amended. They also suggested several changes to the document's wording in order to improve clarity of information. The use of a glossary was welcomed and it was suggested that a note be put at the front of the document directing readers to the glossary at the back.

Members spoke highly of the considerable commitment of staff, bearing in mind the effect of recent outside influences. They welcomed continued engagement between the Trust and the Health and Adult Social Care Scrutiny Committee in the coming year.

Present at the meeting: Councillors John Cadwallader, Gerald Dakin, Pam Moseley and Madge Shingleton.

Councillor Gerald Dakin
Chairman
Health and Adult Social Care Scrutiny Committee
Shropshire Council
27 May 2016

DRAFT Statement from Representatives of the Health & Adult Social Care Scrutiny Committee, Shropshire Council, on the Draft Quality Account 2015/16 for the Shropshire Community Health Trust

Members welcomed the quality priorities identified for 2016 – 2017.

With regard to Priory 2, 'Work Together to further improve the care we provide to people at the end of their lives', Members were pleased to note the involvement of the hospice in the provision of training around end of life care. They were also reassured that the clinical aspect was being addressed.

In looking back at 2015 – 2016, Members congratulated the Trust on doing so well in the Friends and Family Test.

Members noted the improvements made to missed medication incidents, especially as use of Bank Nurses could sometimes mean lack of continuity of staff. They were also pleased to see the reduction in pressure ulcers and good news around infection prevention and control.

Members noted that the number of falls had reduced, although the severity of them had increased. They expressed interest in any initiatives brought forward to address this.

In discussing the lower scores for dementia in PLACE assessments at Ludlow and Bishop's Castle Community hospitals. Members noted that actions related to this, mainly estates work, were on the 2016 – 2017 capital bid programme. It was also noted that all community hospitals in Shropshire had scored higher than the national average for premises being equipped to meet the needs of dementia sufferers. Members also noted the issues related to food at Bishop's Castle Community Hospital had now been addressed.

Members welcomed the initiatives undertaken to encourage staff fitness, including a health and wellbeing day. They also noted the improving uptake on flu vaccine by members of staff.

Members congratulated the Trust on the involvement of volunteers in a variety of ways, including 'sit and see', helping patients complete surveys, gathering patient stories, on committees, and interviewing. They were particularly impressed by the involvement of volunteers in training staff in relation to dementia and the Observe and Act observation tool, designed by volunteers and staff specifically for use in community services.

Members noted that extra resources had been put into the neurodevelopmental service in CAMHS and it was anticipated that Scrutiny would request a report on progress within this service in the coming year.

The Committee continues to welcome engagement between the Trust and the Health and Adult Social Care Scrutiny Committee in the forthcoming year.

Present at the Meeting: Councillors Gerald Dakin (Chair) and Madge Shineton (Vice Chair)

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**HEALTH AND ADULT SOCIAL CARE SCRUTINY COMMITTEE
PROPOSED WORK PROGRAMME AS AT 14 July 2016**

DATE	ITEM	REASON FOR UNDERTAKING
26 September 2016 Deadline for reports: <u>Noon Thurs 15 Sept 16</u>	Performance - Adult Social Care Dashboard and Complaints	Assessment of performance in key areas of social care, identification of any areas which may need further scrutiny
	Annual Safeguarding Report	Consideration of the Annual Adult Safeguarding Report
	Non Emergency Patient Transport	CCG to be asked to provide an update/answer questions on any issues regarding assessment of eligibility for NEPT
21 November 2016 Deadline for reports: <u>Noon Thurs 10 Nov 16</u>	Adult Social Care Finance	To receive feedback from the Budget Task and Finish Group on Adult Social Care; receive the updated financial position and consider impact on outcomes for people using services
	Support for Carers	Consideration of Shropshire Council's support for Carers (related to the Duty of Care made under the Care Act)
	Adult Social Care Outcomes Framework (ACOF) Measures 2014/2015	To consider ASCOF measures to ascertain how the council compares with other local authorities, identify progress over time and identify any potential topics for future Scrutiny consideration
	Shared Lives and Community Living	Committee to assess progress following the commissioning out of Shared Lives and Community Living

**HEALTH AND ADULT SOCIAL CARE SCRUTINY COMMITTEE
PROPOSED WORK PROGRAMME AS AT 14 July 2016**

30 January 2017 Deadline for reports: <u>Noon Thurs 19 Jan 17</u>	Adult Social Care Annual Account 2015 – 2016	To consider what the Council has achieved, what challenges lie ahead and areas of focus for improvement
27 March 2017 Deadline for reports: <u>Noon Thurs 16 March 17</u>		

Future Information Requests / Potential Items for the Work Programme:

- **Availability of GPs. CCG Primary Care Strategy (suggested by Peter Adams)**
- **Nature of Health Service Staff shortages and how to address these (suggested by Peter Adams)**
- **Safeguarding Report – 6 monthly update (outside of formal meeting)**
- **Shared Lives and Community Living – progress following meeting last July (suggested by Pam Moseley)**
- **Performance - Adult Social Care Dashboard and Complaints**
- **The Health and Wellbeing Board has asked the Committee to look into measuring the outcomes of the ‘Year of Physical Activity’ launched in April 2015 – to be added to the Work Programme in 2016**
- **Annual Report of the Director of Public Health**
- **Monitoring of new burdens and implications of implementation of Care Bill – ongoing into 2016**
- **Availability of physiotherapy and occupational health services**
- **Extent of and role of Frail and Elderly co-ordinators in GP surgeries**
- **Sexual Health Services / Alcohol and Substance abuse – possible Joint Scrutiny with C&YP**